



OFFICE USE:

EVAL DATE \_\_\_\_\_

THERAPIST \_\_\_\_\_

ACCOUNT # \_\_\_\_\_

**REFERRAL INFORMATION**

1. Which best describes how you decided to receive your care at Rebound?

- ☐ A good past experience at Rebound      ☐ My physician recommended Rebound      ☐ Rebound's Location  
☐ Media (phonebook, Facebook, internet search, print, etc.) List source(s): \_\_\_\_\_  
☐ A family member or friend recommended Rebound      ☐ Other \_\_\_\_\_

2. Did you request to see the therapist you are scheduled with today? ☐ Y ☐ N3. Have you been a Rebound patient before? ☐ Y ☐ N

4. What physician referred you for care? \_\_\_\_\_ ☐ I was not referred by a physician  
☐ Same as referring physician  
5. Who is your Primary Care Physician? \_\_\_\_\_ ☐ I do not have a Primary Care Physician

**PATIENT INFORMATION**

Legal Name \_\_\_\_\_ (First) \_\_\_\_\_ (MI) \_\_\_\_\_ (Last) Preferred Name \_\_\_\_\_  
Preferred Pronoun: ☐ she/her ☐ he/him ☐ they/them  
Mailing Address \_\_\_\_\_  
Other \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_\_ Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
Marital Status: ☐ Married ☐ Single ☐ Other Sex: ☐ Male ☐ Female  
I am being seen today as a result of an incident that occurred: ☐ At work or on the job ☐ In or with a vehicle ☐ Neither  
Problem I am seeking treatment for \_\_\_\_\_ Date problem started \_\_\_\_\_  
Primary Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Secondary Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
May we send you text messages for your appointment reminders to the number(s) listed above? ☐ Y ☐ N  
May we send you text messages for marketing materials, including patient review requests, to the number(s) listed above? ☐ Y ☐ N  
*By marking "Yes" above, you understand that text messages may NOT be secure, with a risk of unauthorized access to your information.*  
May we send you emails relating to your care with us? ☐ Y ☐ N  
*By providing your email address below, you understand that email communications may NOT be secure, with a risk of unauthorized access to your information. Your email address will be used only to provide Rebound news and information. We do not share or sell email addresses.*  
E-mail Address \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
Emergency Contact \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Relationship \_\_\_\_\_

**PARENT/GUARDIAN INFORMATION if patient under 18 years of age**

Name \_\_\_\_\_ (First) \_\_\_\_\_ (MI) \_\_\_\_\_ (Last)  
Relationship to the patient: \_\_\_\_\_ Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
Street Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Name \_\_\_\_\_ Today's Date \_\_\_\_\_

Date of Birth \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_

Occupation \_\_\_\_\_ Currently working: Full time \_\_\_\_\_ Part time \_\_\_\_\_ Not working \_\_\_\_\_

Do you have a pacemaker? Yes No Are you pregnant? Yes No

Exercise: \_\_\_\_\_

How many times per week do you complete at least 20 minutes of exercise? \_\_\_\_\_

Other physical/recreational activities: \_\_\_\_\_

Alcohol Consumption (# of Drinks) per week \_\_\_\_\_ Cigarettes / Cigars per week \_\_\_\_\_

**In the past 6 months, have you had:**

Difficulty with bowel/bladder control	Yes	No	Numbness	Yes	No
Numbness in the genital or anal area	Yes	No	Vision/hearing problems	Yes	No
Weakness	Yes	No	Dizziness or fainting	Yes	No
Unexplained weight change	Yes	No	Chest pain	Yes	No

Other \_\_\_\_\_

**Have you ever been diagnosed as having any of the following?**

Cancer	Yes	No	If yes, what kind?	_____				
Heart Problems	Yes	No	Rheumatoid Arthritis	Yes	No	Chemical dependency/alcoholism	Yes	No
High Blood Pressure	Yes	No	Osteoarthritis	Yes	No	Anxiety or panic disorders	Yes	No
Stroke	Yes	No	Hepatitis/HIV/AIDS	Yes	No	Depression	Yes	No
Diabetes	Yes	No	Neurologic disease	Yes	No	If yes, specify	_____	

Other \_\_\_\_\_

How many times have you fallen in the past 12 months? \_\_\_\_\_

Do you feel unsteady when standing or walking? Yes No Do you worry about falling? Yes No

**Please list at least 3 activities that you are unable to do or have difficulty with as a result of your problem.**
**For each activity you list, rate your current ability to perform that activity on the 0-10 scale below.**
**0=unable to perform activity 10=able to perform activity at the same level as before**

Activity 1: \_\_\_\_\_ Score 0-10: \_\_\_\_\_

Activity 2: \_\_\_\_\_ Score 0-10: \_\_\_\_\_

Activity 3: \_\_\_\_\_ Score 0-10: \_\_\_\_\_

Activity: \_\_\_\_\_ Score 0-10: \_\_\_\_\_

Activity: \_\_\_\_\_ Score 0-10: \_\_\_\_\_

**Any surgeries or conditions for which you have been hospitalized that may pertain to your current condition?**

DATE	SURGERY / HOSPITALIZATION	REASON
_____	_____	_____
_____	_____	_____
_____	_____	_____

**What medications—prescriptions, herbal remedies and over the counter in any form—are you currently using?**

\_\_\_\_\_  
\_\_\_\_\_

Patient/Guardian Signature

Relationship

Today's Date



## PATIENT FINANCIAL RESPONSIBILITY AGREEMENT

Thank you for choosing Rebound Physical Therapy. We bill your insurance as a courtesy to you, but you are ultimately responsible for paying for your care. Your insurance may require authorization for subsequent visits, and if you choose to be seen without authorization you may be responsible for the full cost of the visit. Call the number on the back of your insurance card to find out what your physical therapy, occupational therapy or acupuncture benefits and what your authorization requirements are.

If you do not have insurance, we offer a discount if you pay at the time of service. That discount is not available retroactively or if we bill any insurance. If you have questions contact one of our Patient Account Specialists at (541) 585-2541.

**Please read carefully and initial each space below to show your understanding and agreement to these key points:**

\_\_\_\_\_ I authorize direct payment from my insurance carrier to Rebound Physical Therapy. I will update Rebound  
Initials immediately if there is any change to my insurance or to my contact information. I understand that if a change in insurance is not reported to Rebound immediately, there may be a lapse in coverage that can cause me to be responsible for the full cost of visits during that lapse.

\_\_\_\_\_ Rebound will attempt to verify my current insurance benefits, but verification of eligibility, benefits, or  
Initials authorization is not a guarantee of payment. Furthermore, I understand that the information we receive from your insurance carrier may be incomplete or inaccurate. I understand that I am responsible for knowing my specific insurance plan coverage. I understand that I am responsible for paying for the care I receive regardless of what my insurance plan does or does not pay.

\_\_\_\_\_ I understand that depending on my specific insurance plan that I may owe a co-pay, deductible, or percentage of  
Initials charges. If care is authorized by my insurance, I may still owe these expected payments depending on my insurance coverage. Co-payments are due at each visit. Rebound will refund any overpayment when my therapy is finished. I understand that I am responsible for all charges that are not paid by my insurance.

\_\_\_\_\_ I will contact the clinic at least 24 hours in advance if I am not able to keep any scheduled appointment.  
Initials I acknowledge that failure to do so may result in a \$40.00 fee that will be my responsibility.

I have read this agreement and understand that regardless of my insurance benefits or lack thereof, I am responsible for payment of my account. I agree to pay for costs associated with third party collections and reasonable attorney fees if I fail to pay my bill within six months of my last visit.

PRINT PATIENT NAME: \_\_\_\_\_

PATIENT SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

PARENT/GUARDIAN must sign if patient is under 18 years of age

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**\* Please ask the receptionist if you wish to have a copy of this form.**



## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

### **Uses and Disclosures**

There are a number of situations where we may use or disclose to other persons or entities your confidential medical information. Your confidential medical information is defined under federal law as “protected health information” (“PHI”). When we retain your confidential medical information on its computer system, it is called “electronic protected health information” (“ePHI”). This Notice applies to all PHI and ePHI related to your care that we have created or received. It also applies to any personal or general information we receive from patients, including information contained on driver’s licenses. Certain uses and disclosures will require you to sign an Acknowledgement that you received our Notice of Privacy Practices, including treatment, payment and health care operations. Any use or disclosure of your protected health information required for anything other than treatment, payment or health care operations requires you to sign an Authorization. Certain disclosures required by law or under emergency circumstances, may be made without your Acknowledgement or Authorization. Under any circumstance, we will use or disclose only the minimum amount of information necessary from your medical records to accomplish the intended purpose of the disclosure.

### **USE AND DISCLOSURE WITHOUT PATIENT ACKNOWLEDGEMENT OF THIS NOTICE**

We will attempt in good faith to obtain your signed Acknowledgement that you received this Notice to use and disclose your confidential medical information for the following purposes:

**Treatment:** We will use your medical information to make decisions about the provision, coordination or management of your health care, including diagnosing your condition and determining the appropriate treatment for that condition. It may also be necessary to share your medical information with another health care provider whom we need to consult with respect to your care.

**Payment:** We may need to use or disclose information in your medical record to obtain reimbursement from you or your health insurance plan, or another insurer for our services rendered to you. This may also include determinations of eligibility or coverage under the appropriate health plan, pre-certification and pre-authorization of services or review of services for purposes of reimbursement. This information may also be used for billing, claims management and collection purposes together with related health care data processing through our system.

**Operations:** Your medical records may be used in our business planning and development operations, including improvement in our methods of operation, and general administrative functions. We may also use the information in our overall compliance planning, medical review activities, and arranging for legal and auditing functions.



## **USE AND DISCLOSURE WITHOUT ACKNOWLEDGEMENT OR AUTHORIZATION**

There are certain circumstances under which we may use or disclose your medical information without first obtaining your Acknowledgement or Authorization. Those circumstances generally involve public health and oversight activities, law enforcement activities, judicial and administrative proceedings and in the event of death. Specifically, we are required to report to certain agencies information concerning certain communicable diseases, sexually transmitted diseases and HIV/AIDS status. We are also required to report instances of suspected or documented abuse, neglect or domestic violence. We are required to report to appropriate agencies and law enforcement officials information that you or another person are in immediate threat of danger to your health or safety as a result of violent activity. We must also provide medical record information when ordered by a court of law to do so.

## **AUTHORIZATION FOR USE OR DISCLOSURE**

Except as outlined in the above sections, your medical information will not be used or disclosed to any other person or entity without your specific Authorization, which may be revoked at any time. In particular, except to the extent disclosure has been made to governmental entities required by law to maintain the confidentiality of the information, information will not be further disclosed to any other person or entity with respect to information concerning mental health treatment, drug and alcohol abuse, HIV/AIDS, or sexually transmitted diseases which may be contained in your medical records without your specific written consent and authorization. We likewise will not disclose your medical record information to an employer for purposes of making employment decisions, to a liability insurer or attorney as a result of injuries sustained in an automobile accident, or to educational authorities, without your written authorization. Your medical information will not be disclosed for marketing purposes or sold to any third party without your authorization. We will not disclose medical information about you to your family members or friends without your verbal or written authorization or if we give you an opportunity to object to such disclosure and you do not raise an objection. We may also disclose medical information to your family or friends if we can infer from the circumstances, based on our professional judgment that you would not object. For example, we may assume you agree to our disclosure of your medical information to your spouse when you bring your spouse with you into the room during treatment or while treatment is discussed. In situations where you are not capable of giving consent (due to your incapacity or medical emergency), we may, using our professional judgment, determine that a disclosure to your family member or friend is in your best interest. In that situation, we will disclose only medical information relevant to the person's involvement in your care. Other uses and disclosures of your medical record information not covered by this Notice or the laws that apply to us will be made only with your written permission. If you provide us with permission to use or disclose information about you, you may revoke that permission, in writing, at any time. You understand that we are unable to "take back" any disclosures that we have already made with your permission and that we are required to keep any records of the care that we provided to you.

## **ADDITIONAL USES AND DISCLOSURES**

**Advice of Appointment and Services:** Rebound Physical Therapy may, from time to time, contact you to provide appointment reminders or information about treatment alternatives or other health related benefits and services that may interest you. The following appointment reminders may be used by Rebound Physical Therapy: a) postcard mailed to you at your address provided by you; and b) telephoning your home and leaving a message on your answering machine or with the individual answering the phone.

## **Individual Rights**

You have certain rights with respect to your medical record information, as follows:

1. You may request that we restrict the uses and disclosures of your medical records information for treatment, payment and operations, or restrictions involving your care or payment related to that care. We are not required to agree to the restriction; however, if we agree, we will comply with it, except with respect to emergencies, disclosure of the information to you, or if we are otherwise required by law to make a full disclosure without restriction.
2. You may also request a restriction on disclosure of protected health information to a health plan for purpose of payment or health care operations if you paid for the services out of your own pocket, in full. This does not apply to services that are covered by insurance. You are required to pay cash, in full, for the services before the restriction applies.
3. With respect to ePHI, we agree to give you your ePHI in the form and format requested by you, if it is readily producible in that form or format. If it is not readily producible in the form or format requested, we will give you a readable hard copy form. Any directive given to us by you to transmit ePHI must be done in writing by you, signed and clearly identify the designated person and location to send the ePHI. We will provide you access to your PHI or ePHI within thirty (30) days from the date of request.
4. You have the right to request receipt of confidential communications of your medical information by an alternative means or at an alternative location. If you require such an accommodation, you will be charged a fee for the accommodation and will be required to specify the alternative address or method of contact and how payment will be handled.
5. You have the right to inspect, copy and request amendment to your medical records. Access to your medical records will not include psychotherapy notes contained in them, or information compiled in anticipation of or for use in a civil, criminal or administrative action or proceeding or for which your access is otherwise restricted by law. We will charge a reasonable fee for providing a copy of your medical records, or a summary of those records, at your request, which includes the cost of copying, postage, or preparation of an explanation or summary of the information.
6. We may deny any request for amendment of your PHI or ePHI if the information was not created by us (unless the originator of the information is no longer available to act on your request); is not part of the designated record set maintained by us; is not part of the information to which you have a right of access; or is already accurate and complete, as determined by us. If we deny your request for an amendment, we will give you a written denial including the reasons for the denial and the right to submit a written statement disagreeing with the denial.
7. All requests for inspection, copying and/or amending information in your medical records must be made in writing and be addressed to "Privacy Officer" at our address. We will respond to your request in a timely fashion.
8. You have a limited right to receive an accounting of all disclosures we make to other persons or entities of your medical records information except for disclosures required for treatment, payment and health care operations, disclosures that require an Authorization, disclosures incidental to another permissible use or disclosure, and otherwise as allowed by law. We will not charge you for the first accounting in any 12-month period; however, we will charge you a reasonable fee for each subsequent request for an accounting within the same 12-month period.

9. You have the right to obtain a paper copy of this notice if the notice was initially provided to you electronically, and to take one home with you if you wish. A copy of this notice is also available to you on our website.

10. All requests related to your rights herein must be made in writing and addressed to "Privacy Officer" at the address noted below.

11. You have the right to receive notification from us if any breach of your unsecured protected health information occurs.

### **Our Duties**

We have the following duties with respect to the maintenance, use and disclosure of your medical records:

1. We are required by law to maintain the privacy of the protected health information in your medical records and to provide you with this Notice of its legal duties and privacy practices with respect to that information.

2. We are required to abide by the terms of this Notice currently in effect.

3. We reserve the right to change the terms of this Notice at any time, making the new provisions effective for all health information and medical records we have and continue to maintain. All changes in this Notice will be prominently displayed and available at our office.

### **Complaints**

You may file a written complaint to us or to the Secretary of Health and Human Services if you believe your privacy rights with respect to confidential information in your medical records have been violated. All complaints must be in writing and must be addressed to the Privacy Officer (in the case of a complaint to us) or to the person designated by the U.S. Department of Health and Human Services if we cannot resolve your concerns. You will not be retaliated against for filing such a complaint. More information is available about complaints on line at the government's website: <http://www.hhs.gov/ocr/hipaa>.

**This Notice of Privacy Practices shall not be construed as a contract or legally binding agreement. Any non-compliance with any provision of this Notice shall not be construed as a breach of contract, breach of confidentiality, invasion of privacy, misappropriation of name or likeness, violation of any consumer protection law, negligence or violation of any state law. By signing the Acknowledgment of Receipt of this Notice, you agree that the sole legal recourse for our non-compliance with this Notice is to file a written complaint to the Secretary of the U.S. Department of Health and Human Services, and that no complaint or cause of action may be filed in any federal or state court for breach of contract, breach of confidentiality, invasion of privacy, misappropriation of name or likeness, violation of any consumer protection law, negligence or violation of any state law, or under any tort theory.**

### **Contact Person**

All questions concerning this Notice, or requests made pursuant to it, should be directed to:

Nuket Curran, PT, DPT, CHC

National Director of Clinical Services & Compliance

Tel: 832-392-0486

E-mail: [ncurran@usph.com](mailto:ncurran@usph.com)

### **Effective Date**

This Notice is effective **September 23, 2013 and revised September 23, 2013** and applies to all protected health information contained in your medical records maintained by us.



## ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

As part of my health care, **Rebound Physical Therapy** creates and stores information about me. This includes records concerning my health history, symptoms, examinations, test results and plans for future care.

I have read the Notice of Privacy Practices and acknowledge and understand the following:

- This information serves as a basis for my continuing care.
- This information is used as a means of communication among Rebound Physical Therapy's personnel, and with medical personnel outside of this practice.
- This information serves as a source of information for applying my diagnoses and surgical information to my bill.
- This information is a way for third party insurance companies to assure that a service we billed for was actually performed.
- This information can be used as a tool to assess the quality of care provided to patients.
- I have been provided an opportunity to review the Notice of Privacy Practices for Rebound Physical Therapy that provides a more complete review of information uses and disclosures.
- I have the right to review this Notice of Privacy Practices before signing this consent.
- Rebound Physical Therapy may change its Notice of Privacy Practices at any time and that a current copy will be available for my inspection during regular business hours of each medical office and at the central billing office.
- I have the right to request restrictions as to how my information may be disclosed to carry out treatment, payment or other healthcare operations and that Rebound Physical Therapy is not required to agree to the restrictions requested. The procedure to request restriction on information use and disclosure is contained in the Notice of Privacy Practices.

**I acknowledge that I have been offered a copy of the Notice of Privacy Practices of Rebound Physical Therapy and agree to the liability limitations explained therein.**

\_\_\_\_\_  
Signature of patient or legal representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship to Patient

\_\_\_\_\_  
Printed name of patient

May we discuss your medical condition with a family member/friend or authorized representative?

\_\_\_\_ Yes \_\_\_\_ No

If YES, please list the name of the members allowed:

\_\_\_\_\_ Relationship to patient \_\_\_\_\_

\_\_\_\_\_ Relationship to patient \_\_\_\_\_

## STATEMENT OF PATIENT RIGHTS

- \* The right to efficient & equal service regardless of race, sex, physical or mental handicap, religion, ethnic background, education, social class or economic status.
- \* The right of considerate, courteous & respectful care from all our staff.
- \* The right of complete information in terms the average patient can reasonably be expected to understand.
- \* The right to informed consent and full discussion of risks and benefits prior to any invasive procedure, except in an emergency. The right to discuss alternatives to proposed procedures.
- \* The right to obtain assistance in language interpretation.
- \* The right to know the names, titles, and professions of the staff to whom you speak and from whom you receive services or information.
- \* The right to refuse examination, discussion and procedures to the extent permitted by law, and to be informed of the health and legal consequences of this refusal.
- \* The right of access to your personal health records.
- \* The right of respect for your privacy.
- \* The right of confidentiality of your personal health records as provided by law.
- \* The right to expect reasonable continuity of care within the scope of services and staffing of the facility.
- \* The right to respect for your rights and religious options.
- \* The right to present complaints to the Director of our facility without fear of reprisal.